

Terms and Conditions

Thank you for choosing to book your Fishing trip with CatfishingCaspé, We look forward to meeting you and providing an unforgettable holiday experience. By making a booking you are entering into a legal contract with us. All guests must be aware of and comply with the Terms and Condition as stated below.

CatfishingCaspé reserves the right to change the website (www.catfishingcaspe.com), including terms and conditions, without notice.

Insurance and travel

Guests must inform themselves of the latest government guidelines regarding foreign travel. CatfishingCaspé can take no liability for change in government policy either of Spain or of any other country which makes travel more difficult, more expensive or inadvisable. Guests must make sure they comply with all guidelines and/or have adequate Holiday Insurance.

Prices

We reserve the right to alter prices at any time. However, prices stated on booking confirmation will be honoured. The price quoted is per person.

Special Offers

Our special offer prices are a guideline only, and apply to customers who book and pay in full a minimum of 12 months in advance of their holiday.

Bookings closer to the date of arrival will be priced individually at the time of booking and accommodation may not be included in the price.

Booking and payment

A 150€ per person non-refundable deposit is required to confirm a booking. If paying in a currency other than EUROS the Forex exchange on the date of payment will be used to determine the exchange rate. Please ensure we receive the booking deposit within 7 days of the provisional booking, if we do not receive the deposit we reserve the right to release the dates. Where a deposit has been paid, full balance payment will be due on arrival.

If you cancel your holiday or do not turn up on the booked date you will be subject to our cancellation policy (below).

Payments can be made by bank transfer or PayPal. All bookings are confirmed by email, and links with additional information, directions and maps etc. are sent at this time. It is the responsibility of the person making the booking to ensure that all information, including Terms and Conditions, is shared with the rest of the group as appropriate.

Arrival and departure

Guests should arrive for fishing at 07.30 each day. The activity will finish between 17.00 and 1800 depending on various factors. Extreme weather may dictate that the days fishing has to be cut short or even cancelled. Catfishing Caspe cannot be held responsible for loss of a days fishing in these circumstances.

Changes to bookings

If you need to make changes to a booking after payment of the deposit, such as to move dates this will be subject to a £20 per person administration fee and will depend on availability of dates. Changes are only possible up to 6 weeks before your arrival date. All changes after this date will be subject to our cancellation policy (below).

Changes must be made via email by the person who made the booking. This condition is applied unless the Covid-19 Booking Guarantee applies.

Cancellation

Cancellation by You

We understand that circumstances change and emergencies occur. If you have to cancel your holiday, please inform us immediately. Deposits are non-refundable. However, you will not be liable for the full balance if you let us know at least 6 weeks before your arrival date.

We strongly advise guests to take out full holiday insurance to cover cancellations, public liability, personal belongings, loss etc.

Cancellation by us

CatfishingCaspé reserve the right to cancel or make changes to a holiday at short notice if for unforeseeable circumstances we are unable to provide safe accommodation due to extreme conditions, ill health, fire, administration or any other extenuating circumstances. In the unlikely event that we have to cancel your holiday we shall offer a full refund of your deposit or credit against a future stay. CatfishingCaspé cannot accept any liability or responsibility for any loss, including amongst other things consequential loss caused by cancellation and you accept that you have no further claim against CatfishingCaspé.

Breakages and damages

Please take care of our equipment. You are responsible and liable for any breakages or damages that you cause to the boats and/or equipment. Please report any incidents as soon as they occur. We do not normally charge for minor breakages, but we reserve the right to charge you for repair or making good if the damage or breakage is significant. Guests will also be held responsible for any damage caused by negligence.

Accommodation

If accommodation is included in the price we will use offsite third-party accommodation, and this will be discussed with you during the booking process.

The accommodation will include bed linen, pillows, towels and cleaning at the end of your stay.

Liability

Guests are asked to take care at all times while on our property and while undertaking the activity. Parents and carers in particular are asked to ensure that children are safe, accompanied by a responsible adult and not left unattended, In particular when near the water.. CatfishingCaspé accepts no liability for accident, damage, loss of property or personal injury incurred on site or on the river bank, including vehicles and their contents.

CatfishingCaspé works in a natural environment which includes natural hazards such as slippery and/or uneven surfaces, large bodies of water, trees, roots, limited lighting after dark and possibly wildlife. Catfish also create slime on their skin rather than scales, which is very difficult to remove from clothing. Please make sure all members of your party are aware of this and wear suitable footwear and old clothing for photos. If you are unsure ask us and we will advise.

By booking and coming to CatfishingCaspé you agree to be responsible for your children and any dependents or children you are in charge of, and your own welfare and to take all reasonable precautions against personal injury, injury to others and damage to facilities, and fishing equipment, such as regarding litter, fire, noise after midnight etc.

Anything you bring to the site or the river bank and any damage or loss to your possessions is at your own risk. You use the facilities and amenities at CatfishingCaspé at your own risk.

We take every care to ensure you have a safe and enjoyable holiday however CatfishingCaspé accepts no responsibility for any loss or injury

arising from being with CatfishingCaspe. By booking, and acknowledging these Terms and Conditions, you are aware of the risks, hazards, and dangers of personal injury in entering the surroundings of the River Ebro.

Because of the location of CatfishingCaspe there may be instances where the site suffers from an interruption in electrical and water supply, we will endeavour to do our best to minimise any inconvenience on the rare instances that this might happen.

Guest conduct and noise

Guests undertake to behave in a proper, appropriate and legal manner with due respect to the owner, the property, other guests and their property. If any guest behaves inappropriately or improperly (of which CatfishingCaspe will be the final judge of on their property), or illegally, CatfishingCaspe reserves the right to ask the guest and their party to leave before the end of the holiday. Any refund will be at the discretion of CatfishingCaspe.

No smoking policy

Please do not smoke in any of the buildings. Anyone smoking on the site is responsible for disposing of their cigarette butts in a bin and not littering the land.

Complaints

In the event that you have any complaint about your stay, please notify CatfishingCaspe as soon as possible and they will use all reasonable endeavours to resolve the issue.

Pets

Pets are welcome at CatfishingCaspe at our discretion and with prior agreement only. If you wish to bring a pet, please discuss it with us in advance..

Authority to sign

The person who books with CatfishingCaspé automatically and implicitly accepts the terms and conditions and certifies that:

- i. He or she is authorized to agree Booking Conditions on behalf of all persons in the party.
- ii. The signatory is over 18 years of age.
- iii. They agree to take responsibility for the party during their trip.